

## Cancellation Policy for ASGA Denver MCE, August 23-26, 2024

Registration fees paid to ASGA Denver for the MCE August, 2024 are non-refundable after June 30, 2024, if there is not a waitlist.

There is a 25% cancellation fee prior to June 30, 2024, if there is not a waitlist.

Requests for refunds prior to June 30, 2024 must be accompanied by proof of sickness, travel issues, death or other reasons that may occur. No refunds will be issued if you just decide not to attend.

All requests for refunds should be emailed to the Denver Chapter [ASGAMCEDenver@gmail.com](mailto:ASGAMCEDenver@gmail.com).

All requests for refunds will be considered based on the cancellation policy of our vendors (hotels, golf courses, restaurants, etc.).

If there is a waitlist for the event and your reservation can be filled from the list, a refund will be issued when payment is received from your replacement and based on package type (*it may be a partial refund*).

***ASGA Denver recommends that you consider purchasing airfare travel insurance, to protect against unforeseen issues that may result in a need to cancel your trip.***

**Please see below for specifics**

**Cancellation & Refund Policies:** These policies are, in large part, are dictated by the various golf courses, hotel & restaurants, and are not negotiable:

- (a) **If your registration is received after the 120-person limit is already filled:** Your registration will not be processed and you will not incur penalty: your check will be returned uncashed (if paying by check), or your credit request will not be processed and your registration form will be shredded (if paying by credit card). If you used Zelle, a refund will be process back to you. *At your request, we will hold your payment (unprocessed) and place you on a waiting list.*
- (b) **If you cancel and if you or a replacement is found:** Regardless of when you cancel, there is no penalty (i.e., no deduction from any refund) if you find another ASGA member (must be same-gender if you choose a “shared” Package and had ASGA-Denver assign your roommate). We will transfer your paid reservation to your replacement *as long as you provide their name to ASGA-Denver in time to notify the hotel & courses (at least 72 hours before your first scheduled event)*. If these conditions are met, you will receive a full refund (less credit card fees, if applicable).
- (c) **If you cancel and if ASGA-Denver must find your replacement:**
  - If there is a waiting list at the time you cancel, there is no penalty. You will receive a full refund (less credit card fees, if applicable) once the payment is processed from the person replacing you from the waiting list.
  - If you cancel when there is no waiting list:
    - ASGA-Denver will try, but is under no obligation, to find or assist in finding your replacement;
    - *If ASGA-Denver is eventually successful to find your replacement: a 25% cancellation fee applies if you cancelled before 6/30/2024;*

(d) **If you cancel on or after July 1, 2024:**

- Absolutely NO refunds are guaranteed if you cancelled on or after 7/1/2024 for any reason (not even for medical emergencies). You may wish to consider buying travel insurance for flights if your plans & availability are subject to change.
- ASGA-Denver's Board of Directors will consider, but will not promise in advance, to waive cancellation penalties upon request, but only if a replacement is found for you.
- There are no refunds if you cancel on or after 7/1/2024 if no replacement is found for you.

(e) **If different options are chosen by your replacement:** Depending on how late you cancel, ASGA-Denver will attempt but cannot promise to withdraw your name from participating in all your chosen optional events (as well as from your base package). However, if your replacement — whether found by you or by ASGA-Denver — is found too late to withdraw your name and/or doesn't want all your same selected options, then unfortunately the fees from your package event(s) will be withheld from any refunds, and must be paid by ASGA-Denver to the venue(s).

(f) **Credit card fees are not refundable:** ASGA-Denver's bank charges those fees to us once we process your credit card, and there are no instruments for us to recover them on your behalf nor to refund them under any circumstances.

(g) **In the case of an "Act of Nature":** If there are heavy rains or a wild fire where a given golf course is forced to close, there will be a refund for that day of golf to our group and therefore our players for that day(s).