

Cancellation Policy for ASGA Denver MCE, August 11-15, 2022

Registration fees paid to ASGA Denver for the MCE in August, 2022 are non-refundable on or after July 1, 2022.

There is a 25% cancellation fee prior to July 1, 2022.

Requests for refunds prior to July 1, 2022 must be accompanied by proof of sickness, travel issues, death or other reasons that may occur. No refunds will be issued if you just decide not to attend.

All requests for refunds should be emailed to fredleeshore@hotmail.com.

All requests for refunds will be considered based on the cancellation policy of our vendors (hotels, golf courses, restaurants, etc.).

If there is a waitlist for the event and your reservation can be filled from the list, a refund will be issued when payment is received from your replacement.

ASGA Denver recommends that you consider purchasing travel insurance to protect against unforeseen issues that may result in a need to cancel your trip.

Please see below for specifics

Cancellation & Refund Policies: These policies are, in large part, dictated by the various courses, hotel & restaurants, and are not negotiable:

- (a) **If your registration is received after the 120-person limit is already filled:** Your registration will not be processed and you will not incur penalty: your check will be returned uncashed (if paying by check), or your credit request will not be processed and your registration form will be shredded (if paying by credit card). At your request, we will hold your payment (unprocessed) and place you on a waiting list.
- (b) **If you cancel and if you find your own replacement:** Regardless of when you cancel, there is no penalty (i.e., no deduction from any refund) if you find another ASGA member (must be same-gender if you both chose the Standard Base Package and had ASGA-Denver assign your roommate). We will transfer your paid reservation to your replacement as long as you provide their name to ASGA-Denver in time to notify the hotel & courses (at least 72 hours before your first scheduled event). If these conditions are met, you will receive a full refund (less credit card fees, if applicable).
- (c) **If you cancel and if ASGA-Denver must find your replacement:**
 - If there is a waiting list at the time you cancel, there is no penalty. You will receive a full refund (less credit card fees, if applicable) once the payment is processed from the person replacing you from the waiting list.
 - If you cancel when there is no waiting list:
 - ASGA-Denver will try, but is under no obligation, to find or assist in finding your replacement;
 - If ASGA-Denver is eventually successful to find your replacement: a 25% cancellation fee applies if you cancelled before 7/1/2022;

(d) **If you cancel after July 1, 2022:**

- Absolutely NO refunds are guaranteed if you cancelled after 7/1/2022 for any reason (not even for medical emergencies). You may wish to consider buying travel insurance if your plans & availability are subject to change.
- ASGA-Denver's Board of Directors will consider, but will not promise in advance, to waive cancellation penalties upon request, but only if a replacement is found for you.
- There are no refunds if you cancel after 7/1/2022 and no replacement is found for you.

(e) **If different options are chosen by your replacement:** Depending on how late you cancel, ASGA-Denver will attempt but cannot promise to withdraw your name from participating in all your chosen optional events (as well as from your base package). However, if your replacement — whether found by you or by ASGA-Denver — is found too late to withdraw your name and/or doesn't want all your same selected options, then unfortunately the fees from your optional event(s) will be withheld from any refunds, and must be paid by ASGA-Denver to the venue(s).

(f) **Credit card fees are not refundable:** ASGA-Denver's bank charges those fees to us once we process your credit card, and there are no instruments for us to recover them on your behalf nor to refund them under any circumstances.